### **ENVIRONMENT PDG**

11 January 2022

# **Bereavement Services Fees and Charges**

Cabinet Member Cllr Colin Slade Cabinet Member for the Environment and Climate Change

**Responsible Officer:** Andrew Busby Corporate Manager for Property, Leisure and Climate Change

**Reason for Report:** To review and approve the Bereavement Services Fees & Charges for 2022-23.

RECOMMENDATION(S): To recommend approval to Cabinet the proposed charges for 2022-23 set out on Table A.

Relationship to Corporate Plan: Environment

**Financial Implications:** Bereavement Services total income for 2020/2021 was £104,434.25 in a full year; the proposed increases in fees could generate an additional £2,088.69.

**Budget and Policy Framework:** The Council remains committed to operating the two cemeteries it has responsibility for in Tiverton and Crediton and providing the best standard of service and support to bereaved residents within the financial constraints that exist.

**Legal Implications:** By virtue of section 214 of the Local Government Act 1972 and of the provisions of the Local Authorities' Cemeteries Order 1977, the Council is the burial authority. Paragraph 15 of the said 1977 Order provides burial authorities with the power to charge such fees as they think are proper – "(a) for or in connection with burials in a cemetery; 3 (b) for any grant of a right to place and maintain a tombstone or other memorial in a cemetery...(c) for any grant of a right to put an additional inscription on such a tombstone or other memorial".

A burial authority is obliged to keep a table showing the matters in respect of which fees or other charges are payable to them, and the amount of each such fee or charge, and the table shall be available for inspection by the public at all reasonable times.

Risk Assessment: Failure to increase charges will affect the financial constraints the Council

**Equality Impact Assessment:** An equality impact assessment has been undertaken and is attached as Annex A.

#### 1.0 Introduction

- 1.1 In previous years price increases within the Bereavement Service were necessary for the Council to reduce the estimated cost of service provision. The focus remains on providing the best possible standards of service, which includes not only the maintenance of our two cemeteries but the ongoing aim of ensuring the long-term needs of burials are met. Our two cemeteries provide places for quiet reflection where people are treated with dignity and respect at all stages of their lives.
- 1.2 The Council remains committed and continues to ensure that reinvestment is made for various maintenance works across the Council's two cemeteries in Crediton and Tiverton that also includes buildings.
- 1.3 It is proposed to increase bereavement charges from 1 April 2022 by 2%, as set out in Table A. The fee for use of the Chapels has clearly lost pace with that of neighbouring authorities and it is proposed to increase that fee by 100%. This increased fee will still not cover cleaning cost or contribute to wider maintenance costs of the Chapels or the Cemeteries generally, but does set a fee similar to neighbouring authorities. Chapel use is infrequent and Table C sets out the usage and income for the last 5 years (Covid having prevented use in 2020/21).
- 1.4 In the case of a death with no next of kin, or should some members of the public be unable to meet these new charges through financial hardships or other such circumstances, support is available to bereaved families. There are three main means of support: Social Services, the hospital where the death occurred and Funeral Payments, available via the Department of Work and Pensions.
- 1.5 In addition under Section 50 of the National Assistance Act 1948 a local authority will meet the costs of a basic funeral where the deceased or the next of kin are not in a position to meet the expenses. In 2020-2021 the cost of providing national assistance burials was £1,050.00, of this we managed to recover £455.00 leaving a cost of £595.00 to the Council.
- 1.6 Among the broader financial considerations, the Council continues to face on going budget pressure.

### 2.0 **Background**

- 2.1 There is a risk that budget targets will not be met due to increased costs of providing the service and therefore this decision is important in ensuring the sustainability of burial provision.
- 2.2 The Council apply a range of fees and charges associated with burials. The existing fees and charges are presented on Table A.

### 3.0 Table A

- Column 'A' lists the current charges that were set in 2021-22. 3.1
- Column 'B' shows proposed charges for 2022-23 that includes an increase of 3.2 2% (excluding the charge increases for Chapel hire and Exhumation).

# Table A

I able A	٨		В				
(41.0	A	•	В				
'A' - Current c	narges 2021-	22	'B' - Proposed charges 2022-23				
Interment fees of a coffin		Asnes	Interment fees	Ashes			
A 1 1/	040=0=0	0.170.50	A 1 1/	04000 00	0400.00		
Adult	£1076.50	£176.50	Adult	£1098.00	£180.00		
(+18 yrs)							
Llodor 40	NI:	NI/A	Ctills a ma /NI\/E/	NI:I	NI/A		
Under 18	Ni	N/A	Stillborn/NVF/	Nil	N/A		
Stillborn/NVF/			Under 18				
Inter ashes in	to tree crema	tion plot					
(this charge in		•					
Exclusive Rig	•						
to erect a Men		and mgm					
£552.00		£563.00					
Exclusive Rights of Burial and Right							
to Erect a Memorial							
	30 years	75 years		30 years	75 years		
Adult grove	£1163.50	£2850.00	Adult grove	£1187.00	£2907.00		
Adult grave	FOC	£2850.00 £623.00	Adult grave	FOC	£2907.00 £635.50		
Childs grave Cremation	FUC	£023.00	Childs grave Cremation	FUC	£033.3U		
plot	£334.50	£842.50	plot	£341.25	£859.50		
Pior	2334.50	£042.5U	Piot	£341.23	2009.00		

Sundry charges Hire of Chapel followed by inter ( Half an Hour )	ment £82.50	£165.00
Exhumation- Standard administ fee. Total charge quoted upon rand on a case -by -case basis.	equest	£125.00
To carry out a trial dig	£155.00	£158.00
Saturday/Bank holiday supplem (Ashes only interments)		£190.25
Administration fees for Transfer Rights/Assignments, etc.	of £35.00	£36.00

## **Table A Continued**

A		В			
'A' - Current charges 2021-20	22	'B' - Proposed charges 2022-23			
Additional costs are required grave was purchased befor 2003					
Erect a Headstone	£181.00	£184.50			
Headstone & Kerbing	£449.00	£458.00			
Additional Inscription	£110.00	£112.25			
Place Tablet (18x18) Vase	£110.00	£112.25			
Tablet/Ledger (18x36)	£209.50	£213.50			
Tablet/Ledger larger than (18x3	86) £331.50	£338.00			
Place open kerbing up to (7x3)	£289.50	£295.25			
Place open kerbing larger than	(7x3) £529.00	£539.50			
Place fully enclosed kerbing	£621.00	£633.50			

### 4.0 **Financial Implications**

- 4.1 The proposed charges from 1st April 2021 would increase income by circa £2,088.69 and the schedules of charges are listed at Table A within this report.
- 4.2 A comparison of the cemeteries and crematorium fees currently charged by other surrounding Local Authority and Private providers' shows fees across the area vary (Table B). It is acknowledged that all authorities will review their bereavement service charges in the coming months and each one will differ in terms of the current level of service provision they choose to make. Therefore, it is difficult to make a true like for like comparison with other neighbouring authorities.
- If a Funeral Director requires any changes or an exhumation that requires a 4.3 licence prior to disturbing an existing grave, it is proposed to increase the fee to £125.00 for every application that the Council has to make, with a quotation being provided on a case-by case basis. Whilst it is acknowledged that these applications are not made on a regular occurrence, they are time consuming in the administration and pursuance of the said licence.

### 5.0 Table B

- Column 'A' compares current Mid Devon charges with three neighbouring authorities and a Town Council. 5.1
- Column 'B' compares increased Mid Devon charges with three neighbouring authorities and a Town Council. 5.2

#### Table B Α В

Costs from April 2021 Burial		MDDC	MDDC+2%	Exeter City 21/22	East Devon 21/22	Cullompton Town Council 21/22	Taunton West & Somerset 21/22
Interment fees Burial	Juvenile	FOC	FOC	FOC	FOC	FOC	FOC
Interment fees	Adult	£1076.50	£1098.00	£1230.00	£491.00	£1240.00	£845.00
Ashes Interment fees	Casket	£176.50	£180.00	£615.00 incl 30y EROB	£143.00	£241.00	£80.00
Ashes Interment fees	Scatter	£176.50	£180.00	£150.00	£102.00	£241.00	£80.00
Saturday and BH supplement (Ashes only)	Saturday Bank Hol	£186.50	£190.25	N/A	N/A N/A	£315/£157 £315/£157	£237/£90 £237/£93
EROB 30Yrs	Adult	£1163.50	£1187.00	£1230.00	(50)EROB £870.00	£1200.00	-
EROB 30Yrs	Child	FOC	FOC	FOC	FOC	£Nil	-
EROB 30Yrs	Ashes	£334.50	£341.25	£615 incl interment.	£205.00	£404.00	-
EROB 75 Years EROB 75	Adult	£2,850.00	£2,907.00	-	-	£2794.00	£1076.00
Years EROB 75 Years	Child Ashes	£1048.00 £842.50	£1069.00 £859.50	-	-	£Nil £965.00	N/A £778.00
Chapel Hire	ASHES	£82.50	£165.00	£165	£123	2303.00	£200

### Table C - Chapel usage 2015 - present 6.0

\* please refer to para 1.3

Year	Tiverton No./ Income £		Crediton No/ Income £		Total No./ Income £	
2015/ 16	1	67.00	3	244.55	4	311.55
2016/ 17	4	294.00	1	73.50	5	367.50
2017/ 18	4	294.00	1	73.50	5	367.50
2018/ 19	6	463.50	2	154.50	8	618.00
2019/ 20	3	243.00	Nil	Nil	3	243.00
2020/ present	Nil / due to Covid- 19		Nil / due to Covid- 19		Nil / due to Covid- 19	

### Conclusion 7.0

7.1 If the 2% increase on cemetery fees & charges are approved for 22-23, this would generate additional income at circa £2,088.69. A 100% increase in the Chapel use fee may generate £500 additional income and contribution toward their operational costs.

Contact for more Information: Andrew Busby, Group Manager Corporate Property & Commercial Assets - 01884 234948 (abusby@middevon.gov.uk).

Circulation of the Report: Leadership Team, Cabinet member